

# **Merchant Fee Advocate**

# Terms and Conditions

Last Updated: 02/04/2025

## 1. Agreement to Terms

By accessing or using Merchant Fee Advocate's website ("Site"), you agree to these Terms and Conditions ("Terms"). If you do not agree, do not use the Site.

## 2. Services Description

Merchant Fee Advocate ("MFA", "we", "us", "our") provides payment processing consulting and referral services ("Services"), including:

- Payment processing solutions
- - Merchant services consulting
- - Processing fee analysis
- - Equipment recommendations
- - Provider referrals

#### 3. User Accounts

#### 3.1. Account Creation

- - Must provide accurate information
- Maintain current contact details
- - Protect account credentials
- Notify us of unauthorized access

## 3.2. Account Types

- - Merchant accounts
- Referral Partner accounts
- - Each subject to specific agreements

## 4. Payment Terms

### 4.1. For Merchants

- No direct fees for initial analysis
- - Provider fees determined by processor
- - Terms specified in merchant agreement

#### 4.2. For Referral Partners

- - Commission structure per partner agreement
- Payment terms per Schedule A
- Subject to provider policies

## 5. Intellectual Property

## 5.1. Ownership

- - Site content owned by MFA
- Logos, trademarks protected
- - Partner materials used with permission

#### 5.2. Limited License

- - Personal, non-commercial use
- - No reproduction without consent
- No derivative works

## 6. User Conduct

#### Users shall not:

- - Submit false information
- Violate laws or regulations
- - Interfere with site operation
- - Access unauthorized areas
- Share confidential information

## 7. Privacy & Data

#### 7.1. Data Collection

- - See Privacy Policy
- · Business information collected
- Transaction data analyzed

#### 7.2. Data Usage

- - Service improvement
- Partner matching
- - Regulatory compliance

#### 8. **Disclaimers**

## 8.1. Service Availability

- - No guaranteed uptime
- - Maintenance without notice
- - System updates as needed

#### 8.2. Results

- - No guaranteed savings
- - Rates subject to change
- Provider terms vary

## 9. Limitation of Liability

## 9.1. Cap on Liability

- - Limited to fees paid
- - No consequential damages
- No lost profit claims

#### 9.2. Exclusions

- - Gross negligence
- - Willful misconduct
- Required by law

## 10. Indemnification

Users agree to indemnify MFA against:

- - False information
- - Agreement violations
- - Unauthorized access
- Third-party claims

#### 11. Termination

## 11.1. By MFA

- Violation of terms
- - False information
- Suspected fraud
- - Without cause notice

## 11.2. By User

- - Written notice
- - Account closure
- Data retention period

## 12. Changes to Terms

- Updates without notice
- - Continued use is acceptance
- Material changes notified

• - Prior version available

# 13. **Governing Law**

- - Oregon law applies
- - Arbitration in Jacksonville
- - Class action waived
- - Individual claims only